

# Policy Agreement

I do hereby entrust my pet(s) to K9 Classy Clips for the purpose of grooming my pet(s). I am aware that all due care will be taken with my pet(s) for the safety of pet and groomer. Sometimes grooming can expose or exacerbate a hidden preexisting condition. K9 Classy Clips will report any findings to owner at time of groom. K9 Classy Clips cannot diagnose a condition, but may advise you to seek veterinary attention.

If your pet has any medical problems, K9 Classy Clips asks to be made aware of them so that the groomer may take any necessary steps needed to make your pet comfortable.

In the event I need to cancel my appointment a 24 hour notice prior to my appointment will be made. Leaving a message on the K9 Classy Clips voice mail is fine.

Cancellations may occur at any time by K9 Classy Clips due to weather conditions, equipment failure, etc. Every effort will be made to contact you should this happen.

**Payment:** Cash, check, and credit/debit cards are accepted. Payment is due when services are rendered. There will be a \$25 non-sufficient funds/returned check fee.

K9 Classy Clips has the right to refuse service. In the event of a pet she can NOT safely handle. Grooming services can be stopped mid-groom if necessary for the safety of my pet or groomer and I understand that I will pay a minimum of a \$25 fee.

**Proof of Vaccination** is the owner's responsibility to provide at or before the scheduled date of grooming. Veterinary records are required and can be provided in any of the following ways.

- Bring us a legible copy of shot records
- Have the vet fax us a copy at **336.765.7666**
- E-mail us a copy to **sammie@k9classyclips.com**
- We can call your vet to verify only available during your vet's regular office hours.

Owner's Initials: \_\_\_\_\_

I, the undersigned, have read, do understand, and hereby agree to the above terms for the grooming and maintenance of my pet, and in consideration of the grooming services of K9 Classy Clips, It's Owner(s) or Employee(s) agree to Hold Harmless from damage, loss or claims arising from any known or unknown pre-existing condition of my pet. The terms, special services or handling shall include but are not limited to veterinarian emergency services in the event I am not available.

I authorize K9 Classy Clips its Owner(s) or Employee(s) to act as my agent in the event emergency veterinarian services, boarding, care-taking, and/or transportation is necessary and I agree to pay all costs. Any and all damages, loss, or claim shall include, but not be limited to, death, injury, or shock. Said pre-existing conditions shall not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions, or mental conditions.

I have read and understand my rights and obligations as written in this agreement for the services of pet grooming through K9 Classy Clips, its Owner(s), or Employee(s).

\_\_\_\_\_  
Pet Owner Signature

\_\_\_\_\_  
Date

# About Your Pet

Your Name: \_\_\_\_\_

Pet's Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Male                      Female                      Spayed/Neutered

Birthdate or Age: \_\_\_\_\_

My pet has (circle as many as apply):

Bad Eyesight              Hearing Loss              Allergies              Warts/Growths              Epilepsy

Problems with... Hips              Legs              Back

Any other problem area (please explain) \_\_\_\_\_

\_\_\_\_\_

My Veterinarian is: \_\_\_\_\_ Phone Number: \_\_\_\_\_

**Is your pet current on his/her \* Rabies vaccine?** \_\_\_\_\_

**Is your pet current on his/her Bordetella vaccine?** \_\_\_\_\_

**\*Please note that this is a requirement for grooming.**

**Is your pet on a flea & tick program?:    Yes / No    Frontline    Advantage**

**Other** \_\_\_\_\_

My pet has had "issues" with grooming in the past (please detail problem area or attitude):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Has your pet had reactions to any grooming products? If so, please detail: \_\_\_\_\_

\_\_\_\_\_

Approximate Date of Last Groom: \_\_\_\_\_

**PLEASE LET US KNOW IF SOMEONE OTHER THAN YOURSELF WILL BE PICKING UP YOUR PET. THIS IS FOR YOUR PETS PROTECTION.**